

Local/International Number: (727) 449-0891
Toll Free Number (US/Canada): (866) 603-2195

E-mail: support@lc-tech.com

## Hard Drive/SSD Recovery Form

Customer Information				
Name:		Daytime Phone:		
Address:		Alternate Phone:		
City/State/Zip:		E-mail:		
Information and Pricing				
All hard drive/solid state drive recoveries <b>start at \$750</b> .  After an intial diagnostic, a quote will be provided if more advanced recovery methods are necessary.				
Hard Drive Make/Model:	Additional Information  The following scenarios may affect the chances of a successful recovery.			
Capacity/Size:	Has the drive been opened or a recovery attempted? Yes No			
Password (if applicable):	Has the drive been dropped or physically damaged? Yes No  Does the drive make abnormal noises (e.g. grinding)? Yes No			
How was your data lost? Please use back of form if necessary.				
Payment Information				
Credit Card #:	Expiry Date:			CSV:
Shipping to LC Technology International	Return Shipping		Return Media Options	
Mark the package with "Electronic Media - Do Not Expose to Magnetic Fields" or the drive may be damaged in shipping.	Successful Recovery Standard shipping is included. Contact us for expedited rates.  Unsuccessful Recovery  Return the device Domestic (\$10) International (\$45)  Safely destroy the device		USB Drive	
Liability Waiver - This form must be signed and dated before recovery work can proceed				
I grant permission to LC Technology International, Inc. ("LCTI") to perform any action they deem necessary to attempt to recover my files and/or data. I understand that this procedure is a final attempt towards the recovery of data and could result in loss of part, or all, of the data stored thereon, and that LCTI makes no warranty or guarantee as to the success of its attempts. Furthermore, I release LCTI from any liability for any data loss, which may occur during, or as a result of, this procedure. I also understand and agree that if data is recovered from my media, it is deemed a successful recovery and I am liable and responsible for payment. I also release LCTI from any liability for any theft, damage or destruction to the media and any other hardware, or other media sent to LCTI in connection with this waiver.				
ALL CLAIMS FOR LIABILITY AND/OR LOSS INCLUDING BUT WITHOUT LIMITATION ANY INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES, WHICH MAY OCCUR AS A RESULT OF ANY LCTI ACTION (OR INACTION) ARE HEREBY EXPRESSELY WAIVED. I also understand that, even if the data is successfully recovered, there is a possibility that individual files may still be inaccessible due to the type of damage originally sustained.  In addition, I agree to pay the applicable fee for these services by LC Technology International, plus shipping and handling expenses as follows:				
In addition, I agree to pay the applicable fee for these services by LC Technology International, plus shipping and handling expenses as follows:				

expenses are the undersigned's responsibility. I agree to accept the responsibility for shipping the digital media and any additional hardware to LCTI. LCTI will not be responsible for any damages and theft incurred during the shipment process or claim against such agents shall be solely by and on the behalf of the undersigned. I agree to all of the foregoing conditions:

Signature: